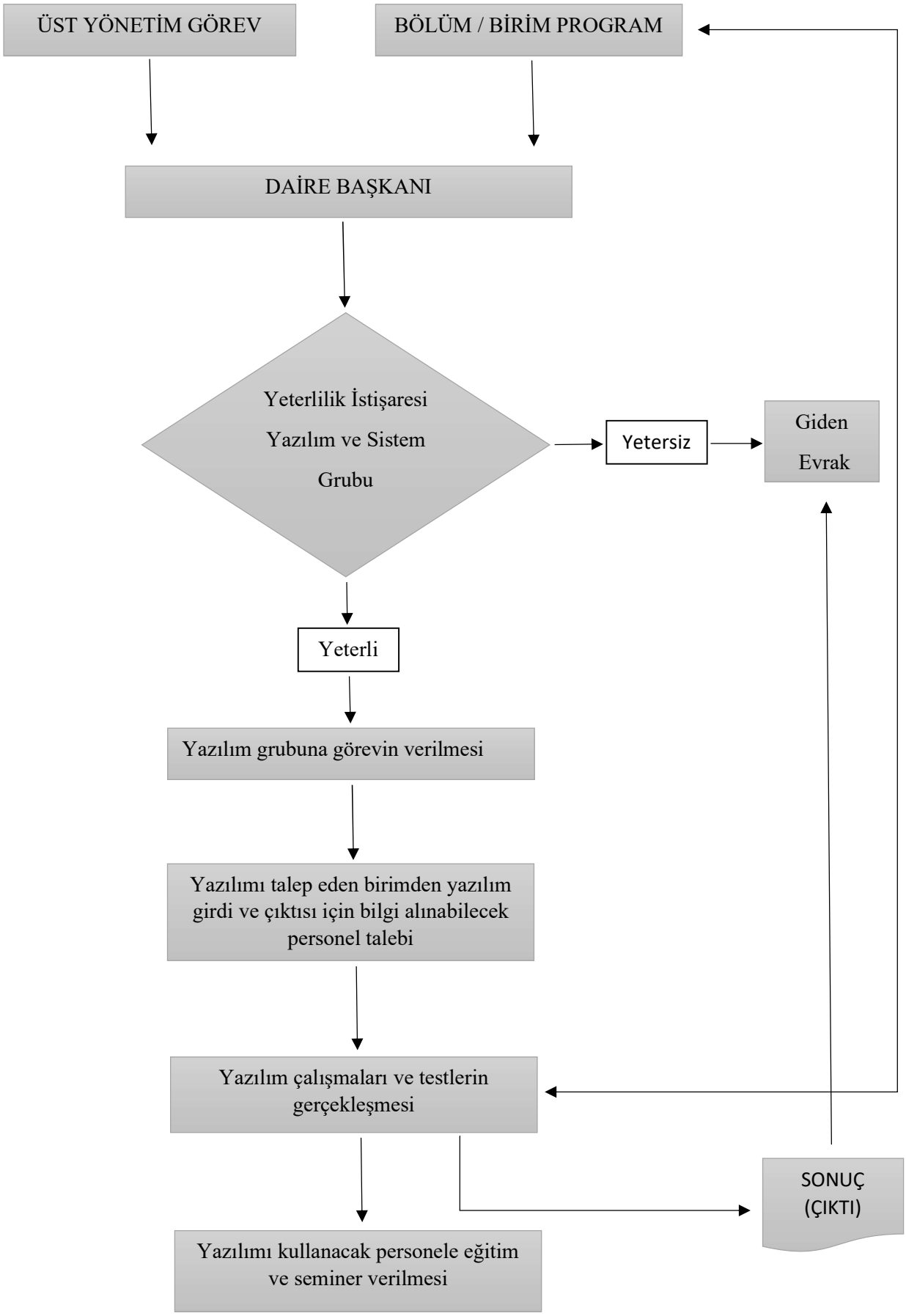YAZILIM GRUBU İŞ AKIŞ ŞEMASI